



**IMPACT RISK SOLUTIONS**

*Clear options. Focused solutions.*

## **Claims analysis invaluable for business bottom line**

It's not hard to understand that as businesses grow, their insurance needs grow, too. At Impact Risk Solutions, we also understand that as our clients get bigger and more diverse they need more than just higher policy limits and expanded coverages.

These companies can benefit greatly – all the way to the bottom line – from deeper analysis and recommendations from experts in claims adjustment. That's where John Miller, 20-year insurance veteran, steps in to bring a closer focus on such analysis for the largest clients of Impact Risk Solutions.

"It's one aspect of what we call the 'total cost of risk' for our clients," says Miller. "Putting together things like trending loss patterns that are based on a client's actual past experience is critical to our being able to deliver on our promise of clear options and focused solutions for them."

Miller also helps clients experiencing large losses to get through the claims adjustment process swiftly and with an understanding of how to better manage their risk going forward.

**John Miller**, 20-year insurance veteran, manages the claims analysis operation for Impact Risk Solutions clients. John's focus is working with accounts that have experienced major losses to move through the claims process swiftly and help build an understanding how to better manage risk in the future. John started his career as a multi-line field adjuster working with some of the leading U.S. names in property/casualty insurance. John is a chartered property casualty underwriter (CPCU), a designated associate in claims (AIC) and a work comp ModMaster evaluation analyst. He is a current member of the Northwest Loss Association and CEAPS.